



in
PENANG
Penang's Best Travel and Dining Magazine

The Sweet Story of
Dré Coklat

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MESSAGE

from

YB WONG HON WAI

*Penang State Executive Councillor for
Tourism and Creative Economy (PETACE)*

Dear friends,

Happy New Year! As we step into 2025, I'd like to share some updates that I believe will make all of us proud to call Penang home.

Big changes are happening at the Penang International Airport. With the ongoing expansion, the airport is set to double its capacity, providing a much smoother and more comfortable experience for travellers. Coupled with the Light Rail Transit (LRT) project that will connect directly to the airport, we're making it easier for everyone to move around Penang and beyond.

Penang is also becoming more connected to the world, with new direct flights to places like Dubai, Doha, Chennai, Shanghai, and Shenzhen. These connections aren't just about tourism—they open up opportunities for business, cultural exchange, and showcasing what makes Penang truly special.

This year is shaping up to be an exciting one for events in Penang. The Penang Bridge International Marathon, the longest bridge run in Southeast Asia, will see runners from around the world take on the stunning Penang Second Bridge. The Penang Dragon Boat Regatta will bring back its iconic races, drawing teams from across the globe to Straits Quay. And of course, we'll celebrate the richness of our culture with vibrant events like Chinese New Year, Penang Miaohui, Thaipusam, and Chap Goh Meh.

What makes Penang truly unique is how we've grown while holding on to our roots. We're committed to preserving our heritage, protecting our environment, and creating opportunities for everyone, whether it's through tourism, local businesses, or community initiatives.

There's so much to look forward to in Penang this year. I hope you'll join us in celebrating everything our state has to offer—from the food and festivals to the breathtaking sights and warm community spirit.

Wishing you and your loved ones a joyful and prosperous Year of the Wood Snake. Here's to another great year for Penang!



EVENT CALENDAR

JAN 10 onwards



新春市集(周末)

Chinese New Year Market (Weekend)

- Ecoworld Gallery @ Eco Horizon Batu Kawan
- Aspen Cision City @ Batu Kawan
- Sin Pa Guan Yin Temple Dou Mu Gong @ Perai Raja Uda
- Queens Waterfront Q2 Promenade
- Sungai Ara Night Market
- Sunway Seberang Jaya Guan Yin Temple
- Island 88 @ Tanjung Tokong
- Jetty 35 @ Weld Quay

JAN 11-Feb 16



伦敦马戏音乐秀

Circus London Musical Show

Where circus meet musical theatre, the unique show is a must to watch for families and thrillseekers.

Venue: Auto City

JAN 25~FEB 25



槟城极乐寺亮灯

Penang Kek Lok Si Temple Light Up

One of the most iconic events for the Chinese New Year celebration, this annual lighting-up ceremony is a spectacular sight to behold as the 130-year-old Kek Lok Si Temple is illuminated with colourful neon and LED lights along with thousands of Chinese lanterns.

Venue: Kek Lok Si Temple, Air Itam

JAN 30



槟城首席部长曹观友新春团拜

Penang Chief Minister YAB Chow Kon Yeow Chinese New Year Open House

The celebration continues with our Chief Minister YAB Chow Kon Yeow at his Chinese New Year Open House festivities.

Venue: SPICE Arena

FEB 01



槟城人过年~

Penang Lang Let's Celebrate

Under the theme Penang Lang, Let's Celebrate!, enjoy a cultural extravaganza with traditional performances, cultural showcases, arts, and crafts in George Town's heritage precinct.

Venue: Penang Heritage Precinct, George Town
More info: www.facebook.com/pgcny/?locale=ms_MY

FEB 11



大宝森节

Thaipusam

Experience the vibrant and elaborate chariot processions, rituals, and penance acts honouring Lord Murugan in this significant Hindu festival.

Venue: Arulmigu Sri Mahamariamman Temple, Queen Street to Sri Balathandayuthabani Waterfall Hilltop Temple

FEB 14

爱在元宵” 槟城元宵节

Reminiscing Love in Chap Goh Meh

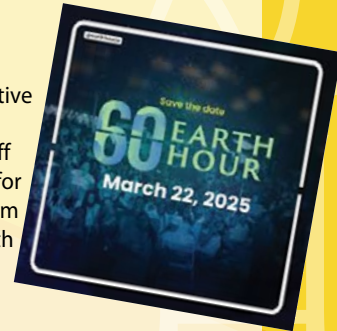
It is a double celebration of L.O.V.E this year! Celebrate with lots of joy on this traditional Chinese Valentine's Day with double the festivities.

Venue: Esplanade, Penang

MAR 22

Earth Hour

Join the global initiative to combat climate change by turning off non-essential lights for one hour from 8.30pm #GiveAnHourForEarth



MAR 31-APR 01



Hari Raya Aidilfitri

Mark the end of Ramadan with joyous celebrations, prayers, and open houses filled with warmth and hospitality.



iNPENANG BEST GUIDE 2024-2025

Presentation Ceremony

Penang's vibrant food and beverage scene took centre stage at the iNPENANG BEST GUIDE 2024-2025 Restaurant and Café Presentation Ceremony, held on January 3rd at Project CAN @ Lebuah Gelugor. The event celebrated five exceptional establishments that embody the city's rich culinary heritage and innovative spirit.

David Brown's Hilltop Garden Restaurant offers a dining experience like no other, with breathtaking views atop Penang Hill. Project CAN blends local and Australian flavours, while UNKNOWN Café & Bistro is lauded for its consistent quality. Swatow Coffee Penang brings nostalgic charm with traditional coffee and kaya toast, and Nyonya Palazzo immerses guests in the colourful Nyonya Baba culture.

The ceremony was officiated by YB Wong Hon Wai, Penang State EXCO for Tourism & Creative Economy, who recognised the honourees

for their outstanding contributions. Dato' Chng Huck Theng, the visionary behind the iNPENANG BEST GUIDE Series, highlighted the initiative's commitment to showcasing Penang's finest, ensuring visitors experience the best the city has to offer.


Prominent attendees included representatives from each honouree establishment, along with notable figures from the F&B and tourism sectors namely Mr. Shawn Tan - Founder, Project CAN, Mdm Li Er - Founder of Nyonya Palazzo and Mr. Tan KeiVin - co-founder of Nyonya Palazzo, Ms. Christine Ong - Founder, Unknown Café, Mr. Terrence Oo - Restaurant Manager, David Brown's Hilltop Garden Restaurant, Mr. Gan Soon Huat - Founder, Swatow Coffee Penang, Ms. Samantha Low - Dre Coklat, Mr. Richard Khoo - Richard Khoo & Co, AR Liou Hung Woei - Eowon Architects, Mr. Jason Choot - Kun Kee Coffee and Mr Goh Toh Sin - Easypack Machinery Sdn Bhd.





PENANG FESTIVAL

The Wonderful Festive Spirit of Malaysia

A person is shown from behind, in silhouette, looking out at a night sky filled with colorful fireworks. The fireworks are in various colors, including red, orange, yellow, and blue, and are exploding in different patterns. The person is wearing a dark, patterned top. The overall scene is festive and celebratory.

Malaysia is a land of remarkable cultural diversity, where festivals of all colours and traditions are celebrated in vibrant unity. This multicultural blend is perhaps most visible in Penang, renowned for its rich multicultural history, stunning architecture, and welcoming spirit. Here, Malaysians of all backgrounds come together to celebrate each other's holidays, creating a unique mosaic of joyous celebrations.



PENANG FESTIVAL

Here, the celebrations aren't centered on religious affiliation—it is all about the sheer joy of the season - everyone is welcome to join in! Christmas is a cherished holiday for Malaysia's Christian community, yet it's joyfully embraced by many others as well. Lively carols fill the air, and shopping malls, restaurants, airports and public spaces transform into Insta-worthy Christmas wonderlands. Our New Year's Eve countdown celebrations to ring in the New Year are highly anticipated with special events, parties, live music, and fireworks displays.



We will usher in the Year of the Snake this Chinese New Year 2025, which is just round the corner. Joyous “Gong Xi Fa Cai” (Happy New Year) greetings, lion dances,






and the giving of “ang pow” (red envelopes with money for good luck) await. Hari Raya Aidilfitri follows closely, which marks the end of the holy month of Ramadan with festive delicacies and open houses. Next, Deepavali, the Hindu Festival of Lights, is celebrated in an atmosphere of warmth and gratitude that welcomes everyone.

The spirit of togetherness draws people from every background into the festivities throughout the year—it’s simply how things are in Malaysia. And perhaps that’s what makes it so beautiful.

A Happy & Blessed New Year, everyone!

The Sweet Story of Dré Coklat



Dré Coklat, founded by managing director Samantha Low and director Dunstan Too, is a Sarawak-based chocolate company renowned for its exquisite, handcrafted chocolates that capture the rich flavours and cultural essence of Borneo. Originating in Sarawak, Dré Coklat is now bridging the vibrant cultures of Sarawak and Penang by offering unique chocolate experiences in West Malaysia.

"To us at Dré Coklat, chocolate is a celebration of culture. Our mission is to fuse Sarawak's traditions with West Malaysia through our premium and artisan creations. Using premium cocoa powder and the distinctively caramel-like gula apong sourced directly from Sarawak, we ensure the authentic taste of Borneo in every bite with unique flavours that will satisfy your sweet cravings!" says Samantha.



SAMANTHA LOW
Managing Director

The recently launched Penang outlet marks a significant milestone, combining Sarawak's heritage with Penang's vibrant culture. Located along Pengkalan Weld (Weld Quay) with an investment of around RM 1million, the outlet provides a warm and inviting space that reflects the harmony between these two regions. A state-of-the-art central kitchen supports this initiative, ensuring top-notch quality production and the capability to support future expansions.

Its all-time best seller, Coklat Salji is a decadent treat. Crafted with Sarawak's finest cocoa powder and generously dusted to resemble snow (or salji in Bahasa Malaysia), this bite-size melt-in-your-mouth delight caters perfectly to local tastes. Ideal for gifting or personal indulgence, it a must-try for any chocolate connoisseur.





COVER STORY



Dré Coklat is dedicated to showcasing Sarawak's rich flavours, innovating while honouring its roots, and committing to sustainability. With its central kitchen in place, it is well-positioned to expand to multiple locations, while offering attractive licensing packages for passionate entrepreneurs to join them in sharing the authentic taste of Sarawak with a wider audience.

"As Dré Coklat grows, we look forward to sharing Sarawak's tastes and traditions with the rest of the world. Starting in Penang, we hope to grow our footprint while maintaining the integrity and uniqueness of our handcrafted masterpieces where every bite is a celebration of indulgence, culture and flavour," says Dunstan.



DUNSTAN TOO
Director

dré
COKLAT

Bornean
Signature



Bringing you the perfect blend of **Chocolate** and **Happiness**..

Experience the rich flavors of Handcrafted Bornean Chocolate, made with care from the heart of Borneo.


Chocolate • Pastry • Coffee • Drink


+6012-6969 147 (Outlet)

3, Unit B, Weld Quay, 10300 Penang.

book@drecoklat.com

www.drecoklat.com

 Dré Coklat Penang

 Dré Coklat Penang



CELEBRATING TIMELESS EXCELLENCE ~ THE BEST GUIDE TO Old Brands

In a world where new brands emerge daily, there is a unique allure in those that have stood the test of time. Old brands are more than just names; they are legacies steeped in history, representing decades—sometimes centuries—of dedication, innovation, and trust. These brands have not only endured but thrived, adapting to changing times while preserving the essence of what made them exceptional from the start.

This is a tribute to the enduring icons of the brand world in Penang. By examining the key attributes that define the best old brands—heritage, quality, innovation, and more—we hope to highlight the timeless appeal and ongoing relevance of these legendary names. Join us as we explore the benchmarks of greatness and celebrate the brands that continue to inspire and captivate across generations.



GHEE HIANG

SINCE 1856



Since 1856

Ghee Hiang, a cherished institution in Penang, proudly holds the Platinum status in the Cultural Continuity Recognition category of the George Town World Heritage Incorporated Heritage Recognition and the prestigious Penang Centennial Heritage Excellence Award. These accolades honour its legacy as one of Malaysia’s oldest food manufacturers, with a rich history dating back to 1856.

In the 1930s, Ghee Hiang introduced its now-iconic Baby Brand Pure Sesame Oil. With refined production methods and premium seed selection, the oil quickly became a staple in kitchens, restaurants, and healthcare, praised for its exceptional quality.

Renowned for its handmade Fujian Chinese pastries, aromatic coffee, and pure sesame oil, Ghee Hiang has earned a special place in the hearts of both locals and international fans. The story began during the boom of the tin mining and rubber industries in Malaya, when Teng, a pastry maker from Fujian, China, set up shop in Penang. Each golden, flaky pastry was meticulously crafted using traditional recipes and techniques, laying the foundation for its enduring fame of ‘Hand-Made, Heart-Baked’ pastries.

Today, Ghee Hiang continues to blend tradition with innovation. The recent launch of its White Choc, Dark Choc, and Chili Choc cookies, along with the unique Tau Sar Pneh with Dates, demonstrates the brand’s ability to reinvent classics while staying true to its roots.

More than just a brand, Ghee Hiang has become a cultural icon that continues to evolve, preserving its rich heritage while remaining a beloved household name worldwide.

**“GHEE HIANG IS PENANG,
PENANG IS GHEE HIANG”**

YAB CHOW KON YEOW
CHIEF EXECUTIVE OFFICER OF PENANG
20TH JANUARY 2023



GHEE HIANG

SINCE 1856



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***无需消费**



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for Shangri-La Circle
Members

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Shangri-La Rasa Sayang, Penang
Food & Beverage Service Centre at 04-8888 788
or WhatsApp +6019 4090 460

Dine 4 Pay 3 offer is applicable to Shangri-La Circle members and apply to adult buffet only.

- Children under the age of 6 eat free when dining with paying adults. Limited to 2 children per family.
- Not applicable on eve of public holidays & public holidays.
- Offer cannot be used in conjunction with any other promotion, credit card discount or Shangri-La Circle point redemption.



SHANGRI-LA
RASA SAYANG
PENANG



JERUK MADU PAK ALI



Pak Ali Food Industries Sdn. Bhd.

Lot 652-655, Kawasan
Perindustrian IKS
Perda Tasek,
14120 Simpang Ampat,
Seberang Perai Selatan,
Penang.
website:
www.jerukmadupakali.com

Established in 1985 by the late Haji Ali bin Haji Omar, affectionately known as Pak Ali, Pak Ali Food Industries Sdn Bhd began as a small-scale fruit pickle producer in Penang, selling at local markets and transportation hubs. The brand's growing popularity led to the opening of a factory in Simpang Ampat in 2009, where visitors can now observe the pickle-making process and purchase Pak Ali products alongside other local specialties.

Crafted from premium fruits, Jeruk Madu Pak Ali combines traditional recipes with modern techniques from MARDI. The company has earned Halal, MESTI, and "1 Malaysia Best" certifications, and under the leadership of Managing Director Dato' Haji Alias bin Haji Ali, it has expanded its reach nationwide.

Renowned for its distinctive taste and aroma, Jeruk Madu Pak Ali has become a beloved choice for both Malaysians and tourists alike.

GEO



FORGET TOWN



MAP-1

- Best Guide
- Places of Interest
- Shopping
- Food

- Hotel
- Education
- Bank
- Hospital
- Gallery/Museum

- Church
- Temple
- Mosque
- Hindu Temple





ReStoring Penang's Iconic Street Murals

Images courtesy of Wong Hon Wai & Buletin Mutiara



Penang's iconic street art has been given a new lease on life, thanks to the return of Lithuanian artist Ernest Zacharevic. Known for creating some of the most beloved murals in George Town back in 2012, Zacharevic recently restored three of his signature works: "Children on a Bicycle" on Armenian Street, "Boy on a Motorbike" on Ah Quee Street, and "Boy on a Chair" on Cannon Street. These murals, which incorporate playful and interactive elements, have long been a source of local pride and have become defining symbols of Penang's cultural identity.

Over time, the murals had deteriorated due to weather exposure, losing much of their original vibrancy. Commissioned by the Penang State Government, this restoration project, led by Zacharevic, aims to preserve the artworks while restoring their brilliance. This effort not only ensures the murals remain visually captivating but also highlights street art in promoting tourism.

Originally painted as part of the George Town Festival 2012, these murals have since placed Penang on the global map for contemporary street art. Today, they continue to be cherished landmarks and popular tourist attractions.



food bayana

PIONEERING DINING IN BAYAN LEPAS

Food Bayana, a two-storey food court nestled in the heart of the Bayan Lepas Free Industrial Zone, is a key part of the ambitious Bayana Project by Pentamaster Corporation Berhad. This landmark development, which includes Food Bayana, Bayana Hub, and Bayana Parc, aims to transform the industrial area into a vibrant destination for food and lifestyle.

Spanning 25,000 square feet, Food Bayana is set to become Malaysia's first semi-automated food court. It features a curated selection of renowned hawkers, offering convenient dining solutions for those working in the industrial zone and the surrounding community.



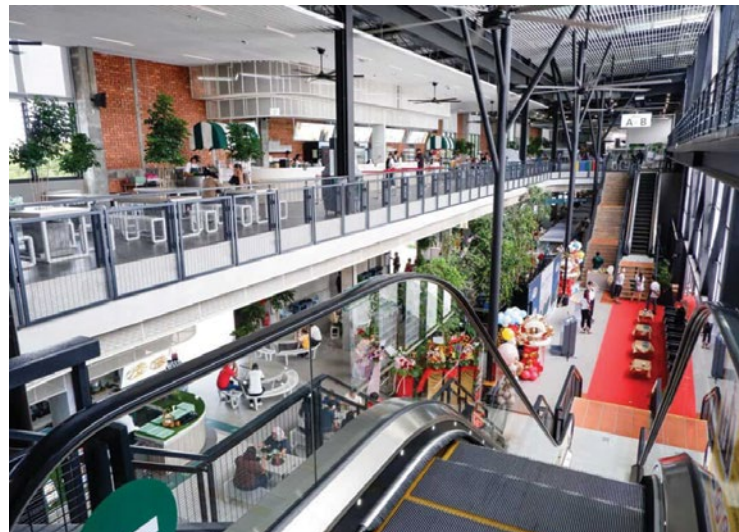


The food court's innovative design includes food stalls on the ground floor and dining areas on the upper level. Leveraging Pentamaster's expertise in automation, a fleet of robots transports meals between floors via an elevator system. "Customers place their orders at the counter, and meals are delivered upstairs using these robots, eliminating the need for diners to carry trays," explained Pentamaster's Group Executive Chairman, Datuk Chuah Choon Bin.

Additionally, Pentamaster has introduced an advanced food delivery system on the upper floor. Once meals are prepared, they are placed in designated lockers, which alert customers via smartphone notifications when their orders are ready for pickup. This seamless integration of robotics and automated storage enhances customer convenience with cutting-edge technology.

In line with sustainability goals, Food Bayana is targeting a Gold certification under the Green Building Index (GBI), potentially becoming Malaysia's first food court to achieve this eco-friendly milestone.

Looking ahead, Bayana Hub—a five-storey complex featuring a drive-thru restaurant, convenience stores, gym facilities, co-working spaces, and a rock-climbing wall—is set to open in June 2025. Meanwhile, Bayana Parc, a nature-inspired leisure space, will provide diners with a unique 'forest feeling' dining experience.



Images courtesy of Wong Hon Wai & Buletin Mutiara

Set Sail

on Penang's First Floating Restaurant





Anchored at the scenic Queens Waterfront (Q2) in Bayan Lepas, the decommissioned Pulau Rimau ferry has been transformed into **Captain Morgan Kitchen & Bar**, offering Penang's first floating dining adventure.

You know you're in for a unique experience the moment you step aboard via its striking blue bridge, greeted by a crew in nautical-themed uniforms. The ferry boasts three levels of culinary indulgence: the ground and second floors feature an array of stations serving local and international favourites, while the top deck, **Marina De Captain**, offers a rooftop bar with stunning views of Penang Bridge and breathtaking sunsets.

From 8.30pm to 11.30pm daily, a live band provides the soundtrack to your evening, infusing the vibrant atmosphere with lively energy. As night falls, the ferry comes alive with colourful lights, its blue hull and yellow-framed windows painting a picture-perfect scene by the waterfront.

Captain Morgan Kitchen & Bar is open daily from 4.30pm to 10.00pm, with Marina De Captain welcoming night owls until 2.00am. A must-visit destination that promises memorable moments for both locals and visitors alike.



WHAT'S MUST YOU HAVE IN PENANG

before





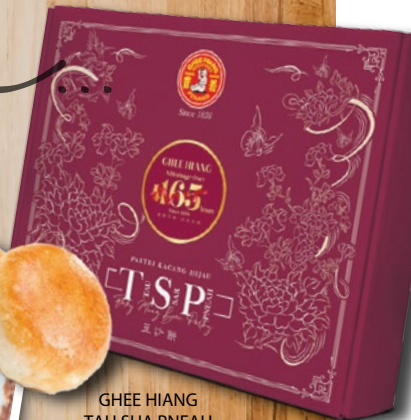
you leave



PAK ALI JERUK CAMPUR
腌制水果



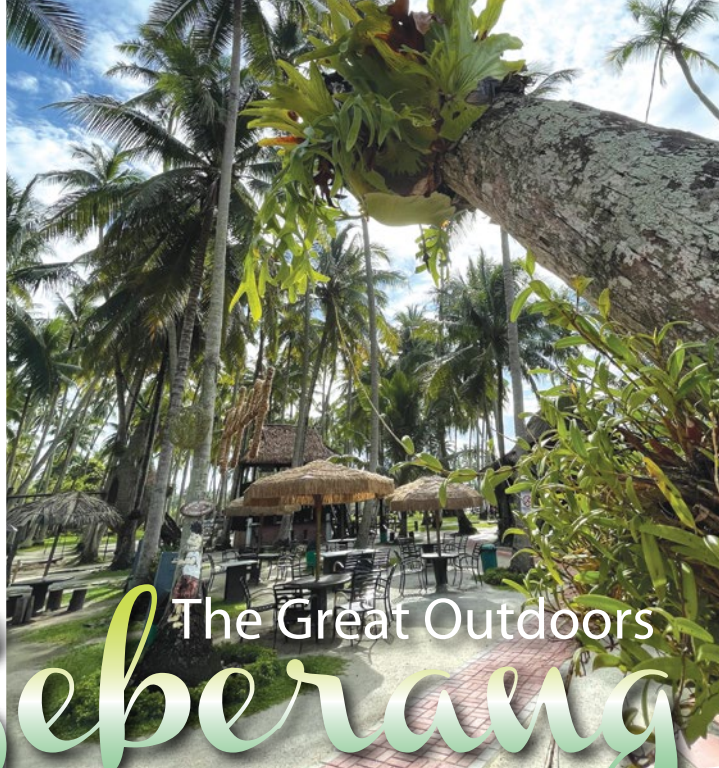
HOKKIEN MEE 福建面



GHEE HIANG
TAU SHA PNEAH
义香豆沙饼



*Air Hitam Dalam Educational Forest
Image from Buletin Mutiara*



The Great Outdoors Seberang

KAMPONG AGONG

The scenic Kampong Agong is a delightful 15-acre agro-themed park in Penaga, Seberang Perai Utara, offering traditional Malaysian kampung life, family-friendly activities, and stunning photo opportunities. Visitors can cycle through rice fields, swing on coconut trees, and learn traditional handicrafts. The park also offers rustic event spaces for special occasions and homestays.

- Kampung Bakar Kapur, 13100 Penaga, Seberang Perai Utara
- 9.00am to 6.00pm daily (entrance fee applies)

TAMAN RIMBA BUKIT MERTAJAM

(Bukit Mertajam Forest Park)

Experience the locals' cherished activities with a visit to Taman Rimba Bukit Mertajam. This lush recreational forest reserve sprawls over 37 hectares of hilly terrain with the highest point at 457 meter and is a favourite destination for hiking, trekking, jogging, and downhill mountain biking. Take a simple hike to the summit of Tokun Hill; choose between two trails: a tar-paved route or a jungle path – both are equally rewarding!

- Jalan Kolam Air, 14000 Bukit Mertajam
- 6.00am to 7.00pm daily

PENANG BIRD PARK

Malaysia's first aviary established in 1988, the Penang Bird Park spans five acres, and home to over 300 bird species and approximately 2,500 birds, including hornbills, flamingos, pelicans, and macaws. Explore walk-in aviaries and landscaped gardens, interact with birds during feeding sessions, and enjoy live shows. The park also features a variety of other wildlife, such as reptiles and fish, making it ideal for families and nature enthusiasts alike.

- Jalan Todak, Seberang Jaya, 13700 Perai
- 9.00am to 6.00pm daily (entrance fee applies)



Images from Bird Park



Mangrove Walk

Kampong Ageng

MANGROVE WALK @ RIVERPARK AUTO-CITY, JURU

Nestled in the heart of Auto-City, the Mangrove Walk @ Riverpark offers a serene escape into nature, perfect for a leisurely after-dinner stroll. Thoughtfully designed wooden pathways wind through lush, beautifully lit mangroves, providing a tranquil setting for visitors. This eco-friendly attraction highlights also the importance of mangrove conservation in coastal ecosystems.

- Mangrove Walk, Auto-City, Juru (behind Unknown Cafe)
- 7.00pm - 12.00am

ROBINA RECREATION ECOPARK

Located just 15km from Butterworth and near the Royal Malaysian Air Force base, Robina Recreation EcoPark (Taman Rekreasi Pantai Robina) is a haven for outdoor enthusiasts. Designed for leisurely walks, jogging, hiking, biking, fishing, and picnics, it offers something for everyone. With its picturesque coastline and stunning views of George Town from the mainland, this tranquil park beautifully combines nature and community.

- Taman Robina, Butterworth
- opens daily

AIR HITAM DALAM EDUCATIONAL FOREST

The Air Hitam Dalam Educational Forest (Hutan Pelajaran Ayer Hitam Dalam) in the northern part of Seberang Perai is a tranquil, protected 11-hectare freshwater marshland reserve teeming with wildlife like otters, macaques, and countless bird species. Its standout feature is a 1,000-meter canopy walkway, offering stunning views of the lush greenery and two observations decks, perfect for birdwatching. Managed by the Penang State Forestry Department, this free-entry attraction is a must-visit for nature lovers and photographers.

- 13310 Air Hitam, Butterworth
- 7.00am to 7.00pm daily



TAKE A BREAK... to
Rampung Agung



Escape to the countryside and discover a hidden gem in Kampung Agong, Penaga, Kepala Batas. This 15-acre charming agro-themed park offers the perfect getaway to experience traditional Malaysian kampung (village) life. Surrounded by lush coconut groves and sprawling paddy fields, Kampung Agong is the perfect countryside retreat.

Visitors can enjoy cycling leisurely through scenic rice fields, soar high on swings suspended from towering coconut trees, or even experience the age-old tradition of paddy harvesting. The park boasts a variety of family-friendly activities, from strolling around the fields to learning how to play classic kampung games and creating traditional handicrafts like batik painting and weaving. Animal lovers will also delight in the mini farm, home to a variety of friendly animals.

Don't forget to capture picture-perfect moments at the park's numerous Insta-worthy spots, including giant bird nests

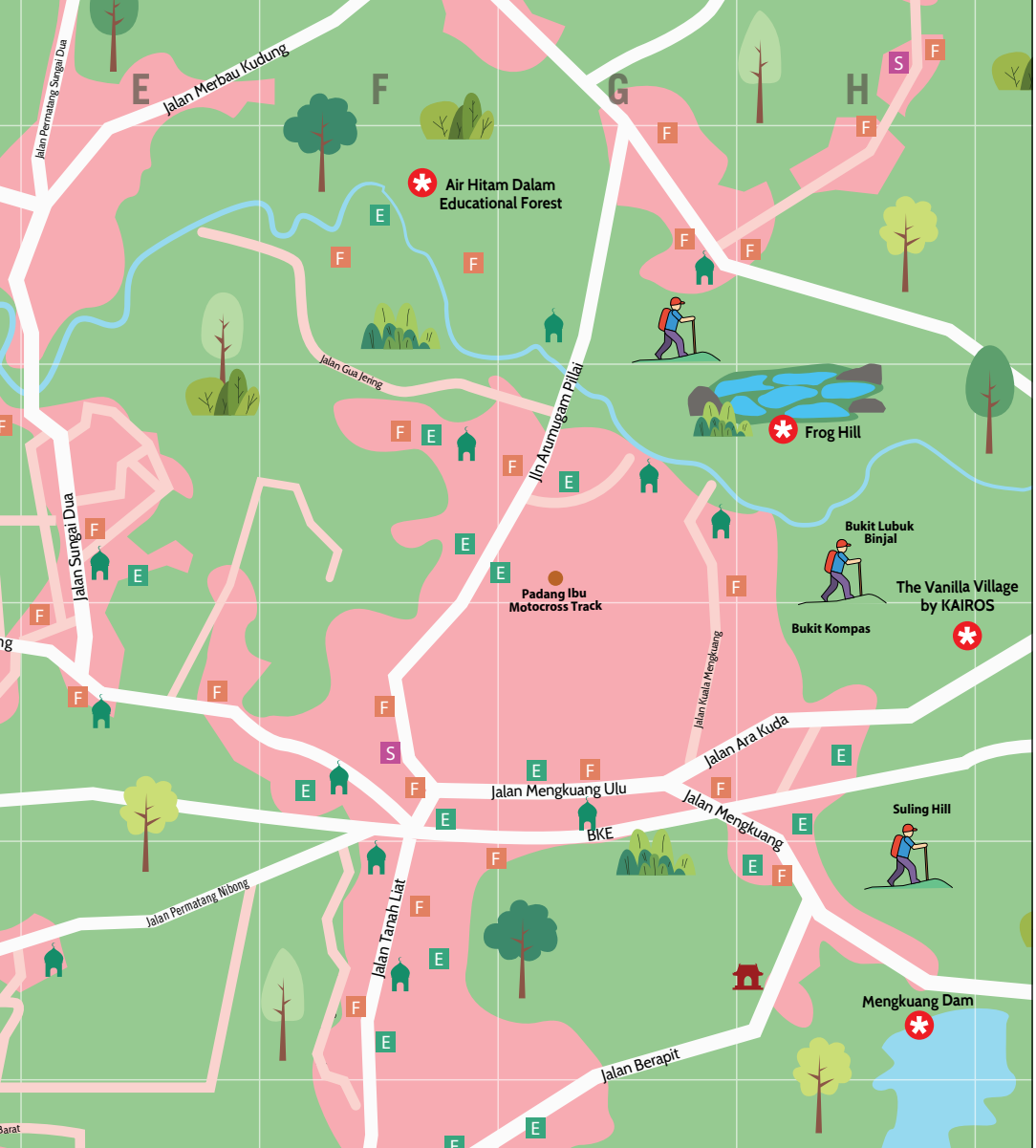
and swings that offer stunning photo opportunities. When hunger strikes, indulge in local favourites such as the signature Nasi Lemak and Laksa at Malaysia's largest container café, located right in the park. For those looking to celebrate a special occasion, Kampung Agong also offers rustic event spaces that provide a unique and scenic backdrop for weddings, gatherings, and other memorable events.

Whether you're cycling through the fields, participating in cultural workshops, or savouring authentic Malaysian cuisine, every moment here promises an unforgettable experience. Kampung Agong welcomes guests from 9.00am to 6.00pm daily, and for those wanting an extended stay, there are five cozy homestays available.

What are you waiting for?

Your next countryside adventure awaits!





MAP-4

* Places of Interest

S Shopping

F Food

H Hotel

E Education

B Bank

+ Hospital

A Gallery/Museum



Church



Temple



Mosque



Hindu Temple





MAP-3

- Best Guide
- Places of Interest
- Shopping
- Food

- Hotel
- Education
- Bank
- Hospital
- Gallery/Museum

- Church
- Temple
- Mosque
- Hindu Temple

常用联系方式 USEFUL CONTACTS



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TOURISM CENTRES

Tourism Malaysia Pulau Pinang	+604-261 0058
Penang Tourism Information Centre	+604-263 1166
Penang Global Tourism	+604-264 3456

CONSULATE-GENERAL OFFICES

British High Commission (Kuala Lumpur)	+603-2170 2200
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Consulate of Canada	+604-389 3300
Consulate of Denmark	+604-264 3445
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Consulate General of the People's Republic of China	+604-218 9795
Consulate-General of Japan	+604-226 3030
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Embassy of the United States of America (Kuala Lumpur)	+603-2168 5000

EMERGENCY

Ambulance & Police	999
Fire Department	994
Tourist Police Hotline	+603-2149 6590

HOSPITAL

Genesis Specialists Centre	+604-226 3322
Gleneagles Hospital Penang	+604-222 9111
Hospital Lam Wah Ee	+604-652 8888

Georgetown Specialist Hospital	+604-827 5118
Hospital Seberang Jaya	+604-382 7333
Island Hospital	+604-238 3388
KPJ Penang Specialist Hospital (Bukit Mertajam)	+604-548 6688
Bagan Specialist Centre (Butterworth)	+604-371 0000
LohGuanLye Specialists Centre	+604-238 8888
Mount Miriam Cancer Hospital	+604-892 3999
Northern Heart Hospital	+604-217 5588
Pantai Hospital Penang	+604-643 3888
Penang Adventist Hospital	+604-222 7200
Penang General Hospital	+604-222 5333
Sunway Medical Centre Penang	+604-373 9191
Kek Lok Si Charitable Hospital	+604-299 9333

POLICE STATIONS

<i>Penang Island</i>	
Central Police Station	+604-264 5522
Ayer Itam	+604-826 8522
Balik Pulau	+604-866 2222
Batu Ferringhi	+604-881 1434
Bayan Lepas	+604-646 2222
Jelutong	+604-282 5922
Pulau Tikus	+604-228 0422
Tanjung Tokong	+604-890 3444
Teluk Bahang	+604-885 1433
Lebuh Pantai	+604-264 1628

<i>Seberang Perai</i>	
Bukit Mertajam	+604-538 2222
Butterworth	+604-332 2222
Kepala Batas	+604-575 2222
Nibong Tebal	+604-582 9404
Perai	+604-390 2373
Seberang Jaya	+604-398 2222
Simpang Ampat	+604-588 7300



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AIRPORT & AIRLINES ✈️

Penang International Airport	+604-252 0252
Cathay Pacific Airlines(WhatsApp)	+852-2747 2747
China Airlines	+604-228 9227
China Southern Airlines	+604-227 8878
Firefly	+603-7845 4543
Malaysia Airlines	+604-217 6331
Qatar Airways	+603-9212 5457
Singapore Airlines	+604-643 7911
Thai Airways	+604-370 9070
STARLUX	+604-291 9901

TRANSPORT SERVICES 🚗

Ferry Terminal (Hotline)	+019-473 2363
KTM Station	+604-331 2796
Penang Hill Funicular Train	+604-828 8880
Rapid Penang Sdn Bhd	+604-255 8000
Rapid Penang ICIS Centre (bus arrival time)	+604-238 1313

OTHERS 🔍

Customs Department	+604-382 2111
General Post Office	+604-261 9222
Immigration Department UTC Komtar	+604-250 3410
Penang Island Municipal Council (Hotline)	+604-259 2020
Penang Port Commission	+604-263 3211
Road Transport Department (JPJ Batu Uban, Penang)	+604-656 4131 / 4087

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USEFUL CONTACT

“GHEE HIANG IS PENANG,
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YAB CHOW KON YEOW
CHIEF MINISTER OF PENANG
20TH JANUARY 2023



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